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Directorate of Minorities
State Scholarship Portal

Issues in Pre-Matric Scholarship – 2019-20
Issues related to SSP application

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Sl No.	Particulars	Details	Solution
1.	Approved cases (496698)	1. Updated data in SATS not reflecting in SSP. Ex: Change of school, change in name, parents name, class, etc.	A message will be shown as 'Contact Nodal Officer' **Call on :- 080-22535906**
		2. Student already applied through his previous school/class. Now student wants to edit school/class.	A message will be shown as 'Contact Nodal Officer' **Call on :- 080-22535906**
	Reject cases (79318)	➢ NSP ID already exist	Submit below details to State Nodal Officer:- ➢ Student's SATS ID ➢ SSP login credentials (Username & Password) ➢ NSP ID ➢ Income and caste certificate RD numbers
		➢ RD Number already exist	➢ Provision is given to State Nodal Officer to clear the ➢ **RD number** for already mapped SATS ID. ➢ Message will be sent to earlier student. ➢ **Call on :- 080-22535906**
		➢ Student already applied through his previous school/class. Now student wants to edit school/class.	**Call on: - 080-22535906** and give details.

2.	Incomplete account created during 2019-20 fresh students	SATS is already registered kindly login with your credentials. Ex: Students have created account with one mobile number and not completed application. After that student does not have phone number now student is trying to complete application or trying to apply as fresh with another mobile number.	Step 1: Go to https://ssp.karnataka.gov.in/ Step 2: Click on Student login (login page will be displayed) Step 3: Click on Mobile Number Change option Step 4: Enter SATS ID (Student Name and Old mobile number will be displayed) Step 5: Enter new mobile number and click on generate OTP option. OTP will be sent to entered new mobile number. Step 6: Enter received OTP and click on update.